



Case Summary: 2023-10

Sanction Consent Agreement Implementation Date: June 30, 2023

General Summary:

File Opened: February 28, 2023

The Complainant, an AIC Member acting in the capacity of an AIC Work Product Reviewer reviewed the Candidate Member's work product and failed the report twice.

Upon receiving the second, failing Work Product Review Report, the Candidate Member sent an email to the AIC Member Education Coordinator which was forwarded to the Complainant.

In this email the Candidate Member stated: "Everyone I spoke to indicated that (the Complainant's) comments were "obtuse".

The statement was made not only in the email to the AIC Member Education Coordinator but also to a group of fellow Members, thus negatively impacting the reputation of the Complainant.

The Candidate Member replied to the complaint allegations satisfactorily stating that they had used the word "obtuse" in error, not knowing the exact definition of the word. They also acknowledged that their behaviour had been unprofessional.

Report Details: n/a – Ethical Complaint

Property Type: n/a

Purpose: n/a

Use: n/a

Certification: n/a

Complainant Allegations:

The complaint contained the following allegation:

- Making the statement about a fellow Member's work using the word "obtuse" to describe it.

Issues Arising from the Complaint Review:

None

Sanction Consent Agreement Terms

Agreed Breaches of CUSPAP 2022:

Ethics Standard Rules

4.2.1-to knowingly fail to comply with the Bylaws, Regulations, Standards, policies, and Professional Liability Insurance Program of the Institute;

4.2.2-to knowingly engage in conduct that would prejudice their professional status, the reputation of the Institute, CUSPAP, or any other Member;

Agreed Discipline:

1. **Section 5.35.4:** Fine: a fine in the amount of \$750, to be paid within thirty days of the date of implementation of the Sanction Consent Agreement.

Costs (Section 5.38):

No costs were levied.

Other Comments:

The Candidate Member was asked to send a letter of apology to the Complainant.

The Candidate Member readily agreed to do so and sent a considered and appropriate letter of apology before a Sanction Consent Agreement was signed.

Clear concise wording must always be employed in conversation, in report writing, or any correspondence or interaction. It is important that Members employ critical thinking, analysis, and communication in their daily practice to avoid confusing, misleading, or offending a reader.